

How can having RFID chips affect Table Games?

Prevent losses from counterfeiting

Every RFID chip contains a specific RFID tag... each with its own unique serial number. How can this simple fact prevent counterfeiting?

- If a counterfeit chip is manufactured from scratch by a would-be counterfeiter, and that chip does not contain an RFID tag, it will not be seen by Cx3 Chip Verification Software; therefore, the transaction is suspect.
- If a counterfeit chip is manufactured from scratch by a would-be counterfeiter, and that chip contains an unknown RFID tag, it will be reported by Cx3 as an unknown chip... and the transaction is suspect.
- If a counterfeit chip is created by painting over an existing chip from your casino, Cx3 will report on what the chip currency value associated with the actual RFID tag inside the chip.
- Even if a situation existed where someone created or painted over a chip, and people within your casino conspired to falsify data, Cx3 would detect the intrusion, and send immediately alerts.

Although nobody can prevent your casino from being counterfeited, Cx3 can help you to prevent the profit associated with counterfeiting. And with the profit removed, counterfeiting will cease to exist.

Prevent losses from larceny

Every RFID chip contains a specific RFID tag... each with its own unique serial number. How can this fact prevent larceny? No matter how secure a casino may be, the potential for larceny is possible. Unfortunately, this makes the casino pit a target for desperate thieves.

In the unlikely event that a gaming table is compromised, Cx3 can help. Since every transaction is recorded, Cx3 knows precisely which chips are supposed to be on any given table. By marking the missing chips as **STOLEN**, Cx3 will immediately notify surveillance if an offending chip is returned to be redeemed, thus removing all profit from the crime.

How do you mark a chip as stolen? Simple... since Cx3 has a record of every single chip in each transaction; it knows what chips should be at **BJ-14**, and it knows specifically which transaction it was last recorded with. In the event you are compromised, simply tell Cx3 to mark every chip known to be at **BJ-14** as **STOLEN**, and then re-assign any chips that are physically remaining with a valid transaction type. The chips that are not physically there can safely be assumed as **STOLEN**, and will set off surveillance alerts if they are ever brought in to be played or redeemed.

No matter how many security measures you employ, you cannot prevent an attempted robbery at your casino; however, when criminals know that they cannot profit by stealing from your casino, why bother?

Prevent conflicting transactions

Unlike other suppliers in the gaming industry, we do try to force you into meeting our paradigm... after all, nobody knows your casinos business better than you. One of the features we include with Cx3 is transaction recording, and we leave it to you to define the transactions that best suit your casinos needs.

The Cx3 transaction conflict monitor immediately alerts key personnel in the event if a conflict... such as if stolen chips are brought in to be redeemed, or any chips were last seen by Cx3 in soft count, in another cashiers drawer, or in the vault are brought in to be redeemed.



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Enhanced accounting and reconciliation

Instantaneous reconciliation and chip accounting become simple tasks with RFID enabled chips. Imagine being able to know what the total chip value (including full chip-by-chip detail) for any table at any time... how about closing a table and immediately knowing to the chip what its inventory is, or opening a table knowing that the same chips are there from when it was last closed. Cx3 allows for a complete reconciliation of every RFID chip at a given table, in a pit, or on your entire floor in seconds... and will even allow you to import that data into your current accounting software.

Prevent bet manipulation

Through the proper implementation of RFID technology; you can prevent problems such as past posting and raking. With antennas under each betting spot on your table, an RFID interrogator unit can tell you what each bet is valued at, and precisely which denominations are in play... also, since the RFID interrogator is constantly reading and processing your RFID chips, you can know immediately if a player attempts to past post or rake their bet.

Prevent invalid color-ups and payouts

No matter how cautious, experienced, or well trained your people are; there always exists the possibility of error. Since RFID technology can verify and record each transaction, it can be used as a "second set of eyes"... alerting your dealers, surveillance, security, and/or any supervisory personnel in the event of a discrepancy. Imagine having the ability to research transactions for **BJ-14** that occurred 5 minutes ago, an hour ago, or last Monday between 8:00pm and 10:30pm with complete and accurate auditing detail down to the chip level. With Cx3, that imagination can become reality in just a few mouse clicks.

Provide accurate player rewards

You probably already have a player tracking solution. You paid a lot of money for it, trained every employee on how to use it, and your marketing department relies on the data it collects for events and incentives. With Cx3, we provide interfaces to existing software systems so you don't have to incur the financial or time-based expenses involved with learning new software. Implementing a full Cx3 solution with software integration means that you can enhance your accuracy when giving player rewards to absolutely reflect recorded statistics... bringing the management of your table games parallel to that of your slot accounting.

Direct link to security, surveillance, and management for conflicts

You can use Cx3 to prevent losses from counterfeiting, larceny, and conflicting transactions... but that's just the tip of the iceberg.

If any chips come into the cage that have been marked as stolen (see **LARCENY**; page one), security, surveillance, and supervisory personnel can be immediately notified; allowing your dealers and pit bosses to diffuse a potentially dangerous situation simply by not having to react.

These are just a few of the immediate benefits of RFID technology, as brought to you through Cx3 Chip Verification Software... now what would YOU like to see?



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