

# How can having RFID chips affect the Casino Cage?

## ***Prevent losses from counterfeiting***

Every RFID chip contains a specific RFID tag... each with its own unique serial number. How can this simple fact prevent counterfeiting?

- If a counterfeit chip is manufactured from scratch by a would-be counterfeiter, and that chip does not contain an RFID tag, it will not be seen by Cx3 Chip Verification Software; therefore, the transaction is suspect.
- If a counterfeit chip is manufactured from scratch by a would-be counterfeiter, and that chip contains an unknown RFID tag, it will be reported by Cx3 as an unknown chip... and the transaction is suspect.
- If a counterfeit chip is created by painting over an existing chip from your casino, Cx3 will report on what the chip currency value associated with the actual RFID tag inside the chip.
- Even if a situation existed where someone created or painted over a chip, and people within your casino conspired to falsify data, Cx3 would detect the intrusion, and send immediately alerts.

Although nobody can prevent your casino from being counterfeited, Cx3 can help you to prevent the profit associated with counterfeiting. And with the profit removed, counterfeiting will cease to exist.

## ***Prevent losses from larceny***

Every RFID chip contains a specific RFID tag... each with its own unique serial number. How can this fact prevent larceny? No matter how secure a casino may be, the potential for larceny is possible. Unfortunately, this makes casino cages a target for desperate thieves.

In the unlikely event that a cage position is compromised, Cx3 can help. Since every transaction is recorded, Cx3 knows precisely which chips are supposed to be at any given cage window. By marking the missing chips as **STOLEN**, Cx3 will immediately notify surveillance if an offending chip is returned to be redeemed, thus removing all profit from the crime.

How do you mark a chip as stolen? Simple... since Cx3 has a record of every single chip in each transaction; it knows what chips should be at **CASINO CAGE WINDOW 3**, and it knows specifically which transaction it was last recorded with. In the event you are compromised, simply tell Cx3 to mark every chip known to be at **CASINO CAGE WINDOW 3** as **STOLEN**, and then re-assign any chips that are physically remaining with a valid transaction type. The chips that are not physically there can safely be assumed as **STOLEN**, and will set off surveillance alerts if they are ever brought in to be played or redeemed.

No matter how many security measures you employ, you cannot prevent an attempted robbery at your casino; however, when criminals know that they cannot profit by stealing from your casino, why bother?

## ***Prevent conflicting transactions***

Unlike other suppliers in the gaming industry, we do try to force you into meeting our paradigm... after all, nobody knows your casinos business better than you. One of the features we include with Cx3 is transaction recording, and we leave it to you to define the transactions that best suit your casinos needs.

The Cx3 transaction conflict monitor immediately alerts key personnel in the event if a conflict... such as if stolen chips are brought in to be redeemed, or any chips were last seen by Cx3 in soft count, in another cashiers drawer, or in the vault are brought in to be redeemed.



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## ***Enhanced accounting and reconciliation***

Instantaneous reconciliation and chip accounting become simple tasks with RFID enabled chips. Imagine being able to know what the total chip value (including full chip-by-chip detail) for any cage window in the casino at any time. Reconcile every RFID chip in a drawer, or throughout an entire cage, in seconds... and empower that data to be imported into your current accounting software.

## ***Confirm transaction amounts with visual feedback & receipts***

By confirming all transaction amounts by using visual feedback (a computer monitor display), prevent invalid payouts.

- Anytime a transaction is performed through Cx3, the user is prompted on screen with the scan details (if applicable), and can optionally print a receipt for your patron.
- Having the visual feedback is like having a second set of eyes, allowing cashiers to return their focus to the client.
- Physical receipts, if they are used, can provide written documentation confirming the transaction. With this receipt, misunderstandings regarding real or perceived invalid payouts go away.

## ***Direct link to security, surveillance, and management for conflicts***

You can use Cx3 to prevent losses from counterfeiting, larceny, and conflicting transactions... but that's just the tip of the iceberg.

If any chips come into the cage that have been marked as stolen (see LARCENY; page one), security, surveillance, and supervisory personnel can be immediately notified; allowing your cashiers to diffuse a potentially dangerous situation simply by not having to react.

***These are just a few of the immediate benefits of RFID technology, as brought to you through Cx3 Chip Verification Software... now what would YOU like to see?***

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